

A Closer Look at Your Water and Sewer Bill



Western Virginia Water Authority
 Utility Billing Office
 P.O. Box 1140
 Roanoke, VA 24006-1140

Bill Date	1/21/10	<div style="border: 1px solid black; padding: 2px; display: inline-block;">1</div>
Account Number	1000147275-000017880	
Cycle/Route	74-21	
Amount Due	53.76	
Due Date	2/06/10	

John Doe
 1234 Main Street
 Roanoke, VA 24015-4609

AMOUNTS OWING AFTER THE DUE DATE ARE SUBJECT TO A 10% (\$1.50 MINIMUM) LATE PAYMENT PENALTY

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RATE CLASS: DOMESTIC - MONTHLY		SERVICE ADDRESS: 1234 Main Street			
Last Bill Amount		52.86			
Last payment amount/date:		52.86		12/22/09	
SERVICE PERIOD	DAYS	METER NUMBER	CURRENT METER READING	PREVIOUS METER READING	Units Read
WA 12/10/09 - 1/06/10	28E	41820	387000	382000	Gal
Service		Consumption (1000 Gallons)		Charge	Total
WATER BASE CHARGE				6.25	
WATER 1 ST 10,000 GALS.		5.00		15.00	
TOTAL WATER					21.25
SEWER BASE CHARGE				9.25	
SEWER ALL CONSUMPTION		5.00		17.50	
TOTAL SEWER					26.75
CITY UTILITY TAX					5.76
		Total Current Charges			53.76
		Balance Forward			.00
		Total Amount Due			53.76
Average cost per day		1.92			

1. Amount of money due.
2. Date when payment must be received.
3. If payment is not received by the due date, a 10% penalty will be due.
4. Amount of previous bill and previous bill date.
5. Water bills are based on two charges: a base charge and a volume charge. The base charge is a flat fee (\$6.25 in this example).
6. The volume charge is calculated based on the actual amount of water used during the billing period. In this example, 5,000 gallons of water was consumed during this billing period (5 x 1,000 gallons). To calculate the volume charge, multiply the consumption amount x the published volume charge in our rate tables. In this example, the volume charge based on our current rate tables is \$15.00 (5.00 x \$3.00).
7. Sewer bills are based on two charges: a base charge and a volume charge. The base charge is a flat fee (\$6.00 in this example).
8. The volume charge for sewer is also calculated based on the published volume charge in our rate table. In this example, the volume charge based on our current rate tables is \$17.50 (5.00 x \$3.50).
9. The Water Authority does not have taxing authority. This tax is levied by the City of Roanoke or Roanoke County.
10. Average cost of water and sewer service per day.
11. "E" indicated that this bill was based on an estimate. Utility bills are either based on an actual reading or an estimate based on the previous actual readings. If any settle-ups are due, they will be reflected on the next month's bill based on the actual meter reading.